

5 BENEFITS OF IMPLEMENTING A CHATBOT FOR EMPLOYEES



Provide Q&A Services

Chatbots can answer common questions for potential candidates and new employees.

HR teams spend 40% or more of their time answering the same questions.



Reduce Recruiting Costs

Using chatbot automation in early-stage resume review and phone interview scheduling reduces the amount of time and money spent in the hiring process.

Companies have seen a decrease in cost per hire of up to 71%.



Improve Workplace Satisfaction

Chatbots serve as an anonymous messenger between HR and employees. They can collect feedback and answer questions employees might be reluctant to ask in person.

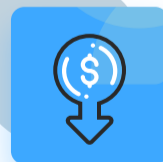
Companies who have used chatbots have noticed a 43% increase in employee retention.



Increase Productivity

Chatbots answer questions quickly 24 hours a day giving employees access to the information they need without the restrictions of business hours and wait times.

Companies who use chatbots have seen up to 99% improvement in response times and have reduced average resolution times from 38 hours to 5 minutes.



Decrease Cost to Serve

HR chatbots can answer 10 questions at once, can understand multiple languages, don't take sick days and don't make errors.

Companies who use AI chatbots to resolve queries have seen a 95% drop in cost to service.

Sources

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