

LEADING IN A VUCA ENVIRONMENT

AUDIENCE

FL Front-Line Leaders

LL Leaders of Leaders

FORMATS

In-Person: 6.5 hrs.

Virtual: 2 hrs. X
3 sessions

“Ambiguity is not, today, a lack of data, but a deluge of data. The old rules don’t work, except when they do. If you’re not confused, you’re not paying attention.”

Tom Peters

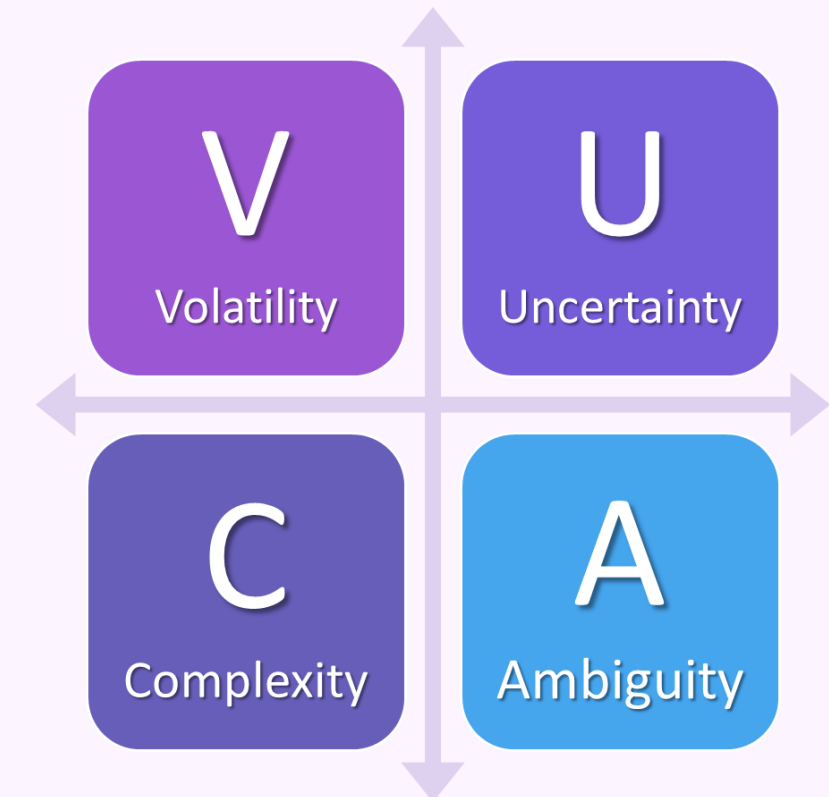
COURSE OVERVIEW

In today’s volatile, uncertain, complex, and ambiguous (VUCA) world, leaders must adapt and rise to the challenges created by ever-changing circumstances. In this program, leaders develop the internal strengths and strategic skills needed to lead with agility.

This program provides leaders with the confidence, skills, and techniques to fully understand the implications of VUCA on their people and organization. It enables them to understand and utilize the proven strategies to navigate uncertain and ambiguous business situations. This program is essential for those who wish to learn key behavioral principles to lead people in today’s rapidly changing VUCA world.

This program will highlight:

- The key components of active leadership, self-awareness and the power of emotional intelligence in leading through VUCA
- How to recognize volatility in the business and turn it into a positive vision
- How to define uncertainty in your organization, and turn it into understanding
- How to understand complexity in the organization and to turn it into clarity for your people
- How to identify ambiguity in the business and adapt to be agile
- The key principles and process to lead your people, teams and the organization through VUCA times



BUSINESS IMPACT

1

Eliminate confusion and misinterpretation among employees and colleagues during uncertain and ambiguous circumstances.

2

Gain more motivated, confident and effective leaders in the organization who are better prepared for future challenges.

3

Increase the positive interpersonal behaviors and communication skills of individuals and leaders.

4

Reduce workplace problems and issues through effective VUCA Leadership strategies and techniques.

5

Develop optimal insights and judgements and make better decisions when addressing issues with inadequate or conflicting data.

6

Leaders develop greater confidence as they learn how to lead individuals and teams through uncertain or ambiguous situations.

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TYPICAL LEARNING JOURNEY (Can be customized and enhanced)



Learning Objectives

- Understand the “new norm” of volatility, uncertainty, complexity and ambiguity in business and every area of life.
- Understand the impact of VUCA on traditional leadership styles in today’s dynamic business environment.
- Apply practical analytical skills and communication techniques to lead through VUCA situations and circumstances.
- Increase self-awareness of your typical leadership style.
- Learn to adjust your leadership approach for optimal outcome in today’s changing world.
- Apply techniques to lead, motivate and inspire individuals to their full-potential during VUCA circumstances.
- Learn how to leverage data while also understanding the limits of data analytics.
- Learn 6 strategies for leading transparently through times of change and uncertainty.
- Develop effective coaching and mentoring to combat uncertainty with your team.
- Learn to use AGILE & Kaizen methodologies to lead and manage teams through uncertainty.
- Learn to drive growth, innovation and positive change during complex, competitive and uncertain business situations.