

LEADING AND INFLUENCING PROJECT TEAMS

AUDIENCE

FL Front-Line Leaders

IC Individual Contributors

FORMATS

In-Person: 8 hrs.

Virtual: 2 hrs. X
4 sessions

“The easy part of project management is mastering the tools, systems, processes and data analysis. Mastering the people, that’s the real challenge.”

Tamika Morris

COURSE OVERVIEW

Most project work in the modern business environment is done in a team setting, with project management team leaders having a tremendous responsibility and opportunity to develop and exhibit leadership skills. This course is designed for those with intermediate to advanced project management experience are looking to advance their capabilities.

This learning journey begins with the roles and responsibilities of the project management team leader, in particular, their responsibility with regard to project stakeholders. Next, the course discusses how project management team leaders can build a positive team environment through effective communication, team building activities, and reflective listening. Lastly, the course covers problem-solving within the team.

Project management team leaders must be effective in identifying and resolving team problems in order for the project to succeed. To do this, team leaders must have an understanding of the team dynamic for decision-making and must be able to manage conflict among personality differences and barriers. This course helps participants develop this mastery through experiential application exercises and active participation in team projects.

Participants in this course select a current active work project to which they apply the principles and concepts they are learning. This active application helps to drive learning reinforcement while also helping participants productively advance an active project.



BUSINESS IMPACT

- 1 Project team leaders develop greater ability to solve problems and resolve conflicts in a positive and productive manner.
- 2 Project team leaders learn to influence others and manage the interpersonal dynamics within their project teams.
- 3 Project team leaders and team members more effective in their roles as their ability to solve complex problems is enhanced.
- 4 Project teams become more collaborative and learn to build on each other’s thought processes to resolve difficult challenges.
- 5 Project team leaders are able to take on more challenging assignments and deliver more consistent results.
- 6 Project team leaders are able to hold team members accountable and have productive dialogue when expectations aren’t being met.

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LEARNING JOURNEY

Session 1

First Principles Interpersonal Dynamics

- Pre-session project
- Review of agile, Scrum, Kanban, XP
- Project Manager role
- Stakeholder analysis
- Influence
- Simple, Complicated and Complex domains
- Post-session project

Session 2

Project Risks and Budget Planning

- Pre-session group project + pre-reading
- Planning & budgeting
- Estimation & Profitability
- Risk identification and assessment
- Application exercise
- Project plan review
- Post-session project

Session 3

Project Scheduling and Change Mgmt.

- Pre-session group project + pre-reading
- Scheduling, Critical Path and Fast Tracking
- Interpersonal dynamics of change management
- Influencing to drive change
- Application exercise
- Project plan review
- Post-session project

Session 4

Project Control and Quality

- Pre-session group project + pre-reading
- Scheduling, Critical Path and Fast Tracking
- Interpersonal dynamics of change management
- Influencing to drive change
- Application exercise
- Project plan review
- Post-session project

EXPERIENCED FACILITATORS

Our global team of facilitators is ready to deliver this program now. We can also train your facilitators to deliver the program internally if needed.



Teresa D.



Mike E.



Audrey H.



Norma G.



Sharon E.



Themum C.



Dr. James K.



Phil C.



Silvia F.